**TRANSPORTATION**

**How to get into Hoofddorp-Centre?**

**Standard information:**
- At the intersection you go straight ahead.
- Car: You follow the Kruisweg during 1500 meter (including a curve to left and then right). At the roundabout take the 1st exit, then you see the Parking garage Polderplein - other option is to take the 2nd exit then you reach the Parking garage 4 meters.
- By foot: Continuously going straight. 1000 meter / 15 minutes
- By bicycle: Continuously going straight. 1000 meter / 5 minutes

**Extra information:**
- Alternative route car: The moment when the road makes a turn to the left continues going straight. After 900 meters you will reach the shopping centre.
- In the parkinggarage you can pay afterwards.
- Shopping in the evening: Every Friday the shops are open till 21:00 h.
- All shops are open on Sunday. From 11:00 till 17:00 h.

**How often is the shuttle running?**

**Standard information:**
- The shuttles travels from the hotel to the Airport between 05.45 – 23.15.
- The shuttles runs from Schiphol to the Hotel between 06:00 – 23:30.

**Extra information:**
- It is necessary to make a reservation to use the shuttle from the Hotel to the Airport. We also do request you to be in the lobby 5 minutes before the shuttle leaves from the hotel.

**How do I drive to Schiphol Airport?**

**Standard information:**
- You pass the gate and after you turn left. Go straight after the traffic lights, Undemeath viaadot. After several meters you will reach the roundabout. Take the 3rd exit and you go on going straight. After approximately 500 meters you will see signs going to Schiphol. The distance between the hotel and Schiphol is 6 km.
- Duration: 10 minutes (in case no traffic jam.)

**Extra information:**
- What you need to do at Schiphol?
  - Pick up passengers
  - Waiting for the arrival. (No parking)
  - Follow sign ‘arrivals’
  - Parking opportunities at P1 or P2.
  - Drop of passengers
  - Follow ‘Departures’ & Kiss-Ride sign (no parking)
  - Parking opportunities at P1 or P2. Borden ‘Parkeren’ volgen.
  - Schiphol Plaza (shopping)
  - Parking opportunities at P1 or P2.

**How many hours before I fly I need to be at the Airport?**

**Standard information:**
- You need to check in 2 hours before the flight is planned when you fly in Europe.
- You need to check in 3 hours before the flight is planned when you fly intercontinental.
- The check-in desks are numbered and can be found at the departure areas 1, 2 & 3.

**Extra information:**
- Sometimes there are options to:
  - Self-service check-in, via machines
  - Internet check-in, in case you have an e-ticket
  - Check-in by telephone
- The above mentioned opportunities depend on the Airline and ticket which need to be sorted out by the Airline itself.

**How to get in to the Amsterdam the fastest and easiest?**

**Standard information:**
- By car: From Hoofddorp drive on the A4, via the ring Amsterdam to the area you need to be in Amsterdam.
- By train: Walk to the Hoofddorp Station, from there take the train to Amsterdam Central Station. (Departs from platform 3 or 4).
- Alternative train: Take the shuttles to Schiphol Airport and from there take the train to Amsterdam Central Station.

**Extra information:**
- Per car: 16 km Duration: 20 min

**Wat kost een taxi naar Amsterdam of Schiphol?**

**Standard information:**
- A taxi towards Amsterdam costs approximately € 60,-.
- A taxi towards Schiphol Airport costs approximately € 65,-.

**Extra information:**
- Keep in mind that during the busy hours/traffic jams the amount of a taxi ride can increase.

**Where is the train Station?**

**Standard information:**
- Walk out of the hotel, turn left and cross the intersection. On your right you will see a yellow ticket machine where you can buy tickets.
- In case you want to take the main entrance of the Hoofddorp Station please keep on walking parallel with the railway for 7 minutes. The main entrance will be on your left hand side.
- Duration train to Amsterdam-Central. 24 min.
- The train departs from platform 3 or 4.
- Price return ticket: € 5,60 Price one way: € 4.80

**Extra information:**
- At the side entrance is the yellow ticket machine. Note: Only euro coins can be used in this machine.
- The first train to Amsterdam Central Station departs 05.36 hours
- The last train to Amsterdam Central Stations departs 00.23 hours

**GENERAL HOTEL INFORMATION**

**What time is Check out?**

**Standard information:**
- Check out time is on the latest 12.00 hours.
- A late checkout can be possible, but it depends on occupancy and time.

**Extra information:**
- In case you request a late checkout there will be an extra charge for it.

**Can I exchange money?**

**Standard information:**
- You can change EUROS at the reception.
- Other currency is not possible to change at the reception. Therefor you need to go to the Schiphol Airport.

**Extra information:**
- The closest bank is at the Schiphol Airport where you can exchange money.

**Can I pin money with my credit card?**

**Standard information:**
- You cannot pin money in the hotel.

**Extra information:**
- At the Schiphol Airport you can pin money with your credit card.

**How can I drive in-out your parking place?**

**Standard information:**
- During your stay you can drive in by ringing on the bell at the gate. To drive out with your car just stop in front of the gate and it will open automatically.

**Are my Hhonors details in your system?**

**Standard information:**
- By getting your personal details or Hhonors number we can link your Hhonors profile to the reservation.
- Upgrades will be given upon availability.

**Extra information:**
- Everyone can become a Hilton Honors member which is free of charge.

**Where can I find the toilets?**

**Standard information:**
- The toilets can be found at the ground floor on the opposite from the bar.

**Extra information:**
- Toilet for disabled people can be found on the opposite from the bar
- This toilet also can be used to take care of a baby.
**HOTEL FACILITIES**

**Do you sell post stamps?**

**Standard information:**
- We do not sell post stamps, but we can send and stamp your postcard.
- The prices are:
  - 0-20 gram, Netherlands: € 0.65
  - International: € 1.10

**Standard information:**
- You can give your postcard at the reception.

**Is there a laundry service?**

**Standard information:**
- You can drop down your laundry at the reception until 08:30 in morning.
- The laundry will be brought back in the evening and will be sent up to your room.

**Extra information:**
- In the closet you can find a laundry back and laundry form which includes the prices.
- There is no laundry service on Sunday.

**What are the openings hours of the Gym?**

**Standard information:**
- The Gym is opened daily between 06:00 till 22:00 hours.
- The entrance is free of charge. By using your key card you can activate the door.
- In the Gym you can find cross trainer, running trainer, balance balls.

**Extra information:**
- There are towels in the Gym which you can use without any extra charge.

**Is there WiFi internet in the hotel and how does it work?**

**Standard information:**
- In the entire hotel there is free WiFi internet connection.
- Select Hilton Honors on your device then click ‘connect’. No password necessary.

**Extra information:**
- In case you have any problems with your WiFi connection, you always can dial the free Help line number 0800 022 8095. It is necessary to dial yourself as they will ask several questions concerning your IP address.

**Where can I buy cigarettes?**

**Standard information:**
- We do not have a ‘full service’ restaurant in our hotel.
- On a 7 minutes’ walk there is a good restaurant located. Restaurant L’Hirondelle. www.lhirondelle.nl

**Extra information:**
- Next to the snack card, we also have a delivery menu’s available. We can place your order and it will be brought to the hotel. **Note:** As the restaurants are outsourced you do need to pay them directly.

**Do you have a city map of Amsterdam?**

**Standard information:**
- At the reception we have a city map of Amsterdam Centrum available.
- At the reception we have a city map of Hoofddorp Centrum available.

**What time I can have breakfast?**

**Standard information:**
- Breakfast will be served from Monday till Friday 06.30 – 10.00 hours.
- Breakfast will be served Saturday & Sunday between 07:00 – 10:30 hours.

**Extra information:**
- Restaurant can be found on the ground floor.
- Breakfast is included in the price.